

## HEFFEL NUMISMATICS | SHIPPING, INSURANCE AND TAXES

### Shipping within Canada and the United States

Shipping for Canadian and US customers is at a flat-rate of \$30 CAD for orders with subtotals of \$2,499.99 CAD or less. Orders will be shipped by FedEx or UPS at the discretion of Heffel Numismatic Inc. Orders with subtotals of \$2,500 CAD or more will receive complimentary shipping. Insurance is complimentary and included on all orders.

### Shipping internationally

We welcome international orders and are pleased to offer shipping quotations upon request. Please contact us at [coins@heffel.com](mailto:coins@heffel.com) or 604-732-6505 ext. 151 for more information.

### Taxes

Numismatics coins with a purity of 99.9% are not charged GST/HST when shipped within Canada; however, PST may still be applied in select provinces and territories. Products that fall below 99.9% purity for silver and 99.5% purity for gold and platinum may be charged the full federal and provincial tax depending on the shipping destination.

Canadian taxes do not apply to orders shipped outside of Canada. Any importation fees associated with items shipped to destinations outside of Canada will be the customer's responsibility.

### When will my order ship?

Orders will be shipped within 2 to 5 business days, Monday to Thursday. Orders do not ship out on Fridays for security reasons.

### Returns/ Exchanges

At this time, Heffel Numismatics does not offer any returns or exchanges on all products.